

First Impressions

PENINSULA COVENANT CHURCH



DESCRIPTION:

Our First Impression Team is for people who have the desire and personality to welcome, greet, and engage with all student who arrive on our campus. From the new student with their parents to the returning senior in High School, this team's goal is to make everyone feel welcomed and wanted at our program. While you will greet everyone, you will also be a leader in one of specific programs and have a hyper focus on the new student in that area. Listed below are the goals and responsibilities of this role.

TO KEEP ACCOUNTABILITY AND THE STANDARD OF BIG GROUP GAMES CONSISTENT, HERE ARE THE EXPECTATIONS OF THE ROLE

GOALS:

- All student greeted at Check in station: As students are coming in, it can be hard to find and greet all of them, therefore, the best way to connect with all students is when they are checking in. This gives the leader a centralized place to be, to meet new students, and to greet parents when they first arrive. Ask these questions to help evaluate the night. Were all, if not the majority, of student greeted at program? Did any slip by and not check in? Was your attitude one that welcomed students or pushed them away?
- New Students Free Drink: As we are getting our cafe up and running with a new espresso machine, this will be used as way of connecting students to leaders. For every new person you meet you can offer them a free drink from our cafe! Here are some questions: Did you offer any new students a free drink? If not, why? Did our cafe make the drink of their choice? Do we need to add anything to our menu?
- Students contact in a Leaders Phone: Having new students arrive is the first but it's not the end goal, relationships are. Therefore, every new student we meet must be connected with a leader and that leader should get their contact information as soon as they can. Here are some questions: Did the leader you connected the student to get their contact? Did you follow up with both the student and leader throughout the night? Was the leader engaging with the new student? Did you partner up the student with the appropriate leader?

RESPONSIBILITIES

HERE ARE THE WEEKLY RESPONSIBILITIES OF THIS ROLE

- Each week before doors open make sure you and your team are near the check in station with lanyards easily noticeable. This will be your central area for greeting and meeting new students.
- Each week connect with the leaders in your program and make sure they are aware of the role they play in engaging with new students. They need to be prepared to get contact information and connection with any new students you connect them to.
- Each week after each group is dismissed to their program you will need to go and be a leader in your environment. * Check the Roamer/Room Leader description *
- As program ends reach out to the new student you met and make earlier that night. We want them to leave knowing they were noticed, wanted, and always welcomed at our program.